

## TRAINING AND CERTIFICATION ROADMAP



### Partner Training Requirements

#### InterAction Implementation Partners:

The following class is required for individual certification and will count towards your company's certified InterAction Implementation Partner status:

##### **InterAction 5.5 for Application Administrators + Application Collaboration**

*Duration: 5 days*

*Cost: \$3500*

*Prerequisites: Completion of registered partner requirements*

##### *Description:*

This class is designed to provide InterAction Partners a complete understanding of how to use, administer and deploy InterAction. It also includes a full day of training on Application Collaboration.

##### *Who should attend?*

Individuals responsible for assisting customers with installing, administering, and/or maintaining an InterAction system, such as application specialists, InterAction administrators or technical help desk personnel.

#### InterAction Training Partners:

The following class is required for individual certification and will count towards your company's certified InterAction Training Partner status:

##### **InterAction 5.5 Train-the-Trainer**

*Duration: 2 days*

*Cost: \$1400*

*Prerequisites: Completion of registered partner requirements*

##### *Description:*

This two-day course prepares trainers to educate professionals, administrative assistants and secretaries about InterAction. The course provides information on how to use the InterAction Web Client and InterAction Desktop Integration, as well as tips for teaching InterAction end users. The class also describes how to use the InterAction Education Toolkit to develop customized InterAction education programs.

##### *Who should attend?*

Trainers who will be educating end users on InterAction and functional help desk personnel.

*Training courses are limited to 12 students, so early enrollment is encouraged. To register for one of the upcoming training courses or to obtain additional information regarding curriculum and training schedules, please visit our Web site at [www.interaction.com/training](http://www.interaction.com/training).*

#### **Partner Roadmap:**

**Sign Partner Agreement**



**Attend Class (Two Individuals)**



**Pass Certification Exam**



**Obtain Customer Testimonial Letters**



**Apply for Platinum Partner Status**

### Partner Certification Requirements

The following steps are required for individual InterAction Partner certification:

- **Meet all certification prerequisites**
- **Complete appropriate Partner training requirements**
- **Pass written InterAction Certification Exam**
- **Complete at least one successful InterAction Implementation/Training project**